

# WORKSHOP: THREE PILLARS OF TRANSPORTATION SYSTEMS MANAGEMENT AND OPERATIONS IN THE UNITED STATES



MONDAY, JUNE 26, 2023  
13:15-16:15 (1:15-4:15 PM)

## WORKSHOP OVERVIEW

To serve the Transportation Systems Management and Operations (TSMO) community, three initiatives led by the American Association of State Highway and Transportation Officials (AASHTO) have taken shape over the last decade:

- **National Operations Center of Excellence** ([transportationops.org](https://transportationops.org)) – centralized TSMO services through education, peer exchange, and knowledge transfer.
- **Transportation Operations Manual** – comprehensive resource for transportation operations.
- **Regional Operations Leadership Forum** – leadership development program that equips managers and leaders to become TSMO champions.

This workshop will share these three pillars of TSMO in the United States and invite attendees to share similar programs from around the world, provide feedback, and discuss collaboration opportunities.

## OUTCOMES

- Learn about newly released Transportation Operations Manual
- Share ideas for improving professional capacity building resources for TSMO practitioners
- Exchange information and collaborate

## SPONSOR

AASHTO Committee on Transportation System Operations (CTSO):

<https://transportation.org/systemoperations/>

## AGENDA

- 1. Welcome and Opening Remarks** – Scott Marler, Director, Iowa Department of Transportation
  - 2. National Operations Center of Excellence**
    - Overview, Participation and Benefits
    - Audience Engagement:
      - What similar resources do you use?
      - What are your lessons learned?
      - Ideas for possible collaboration?
  - 3. Transportation Operations Manual**
    - Overview, Participation and Benefits
    - Audience Engagement:
      - What manuals do you use?
      - What traffic operations topics do you still need guidance on?
      - Ideas for possible collaboration?
- Break**
- 4. Regional Operations Leadership Forum**
    - Overview, Participation and Benefits
    - Audience Engagement:
      - What workforce issues are you facing?
      - What training programs do you have in place?
      - Ideas for possible collaboration?
  - 5. Closing Discussion and Wrap-Up**
    - Reflections and Lessons Learned
    - Audience Engagement:
      - How can the three pillars be further coordinated?
      - What strategies do you recommend to further sustain these activities?
      - How could international participation play a role?

The AASHTO logo, consisting of the word 'AASHTO' in a bold, sans-serif font, with a thick horizontal bar above it.

## For More Information:

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